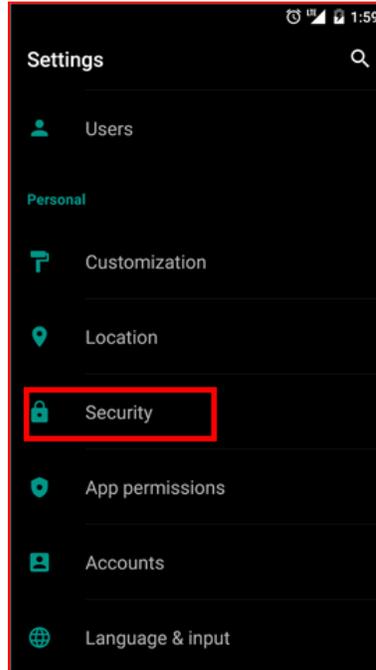


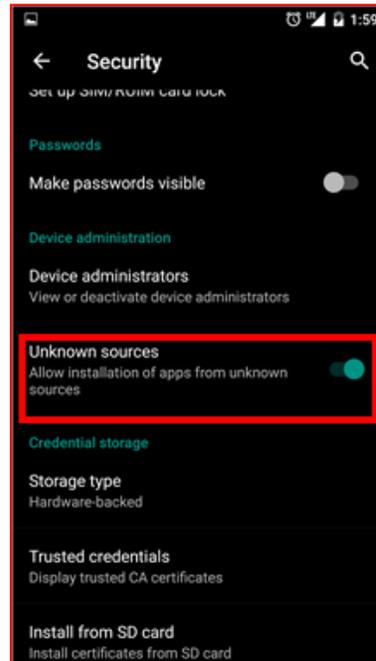
# MobiConnect - Mobile Application for BPCL Internal Employpess

## Steps to Install & Register on android phones

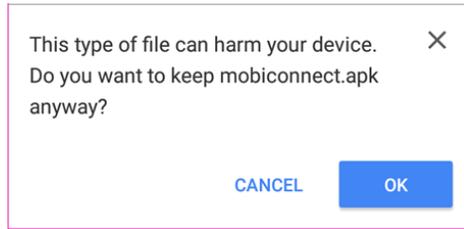
1. Please ensure installation of applications from “Unknown Sources” is allowed in your phone temporarily. In order to confirm this, go to **Settings → Security**



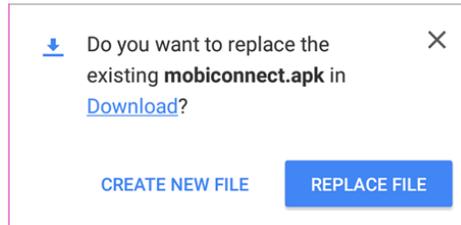
2. Enable the option of “**Unknown Sources**”



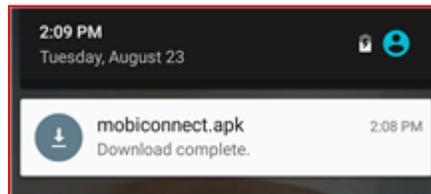
- To download Mobile application on your mobile device, click on the link received via SMS(<https://ebiz.bpc.co.in/mobiconnect.htm>). Before downloading, ensure that the net access is enabled on your mobile.
- Your download should begin automatically. If it does not start, click on the button “**Download for Android**”. If you get a warning about the content of download, click “**OK**”



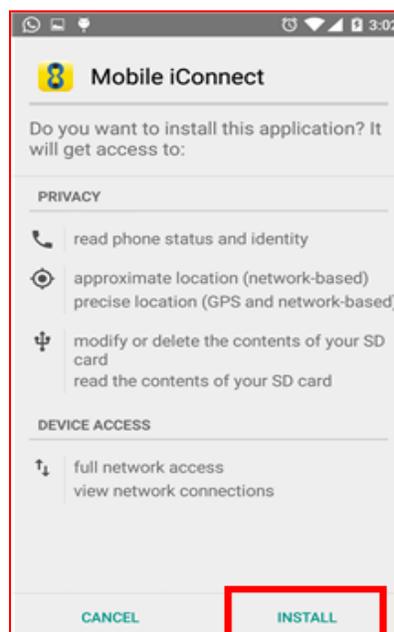
- If you get a prompt regarding an existing file with same name, click on “**Replace File**”.



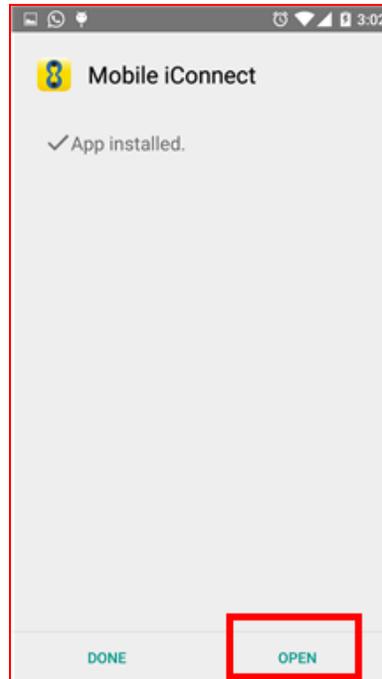
- Once the download is completed, click on the notification to open the file. If you have cleared the downloaded file notification, go to your **Downloads** and open the file **mobiconnect.apk**



- The application installer will show the permissions required by **Mobile iConnect** to work properly. Click on “**Install**” to install the application on the phone.



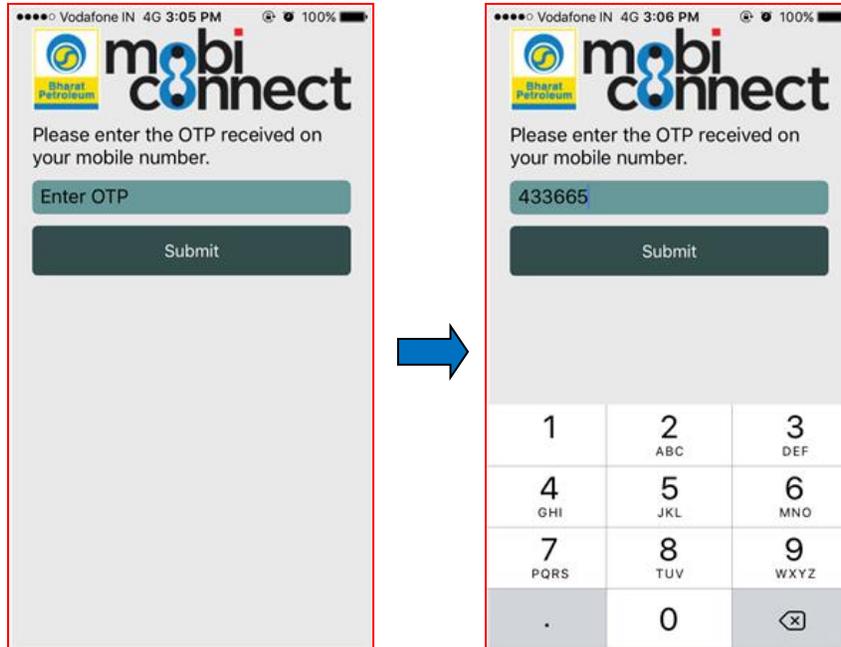
8. Once the application is installed, click on open to access the application.



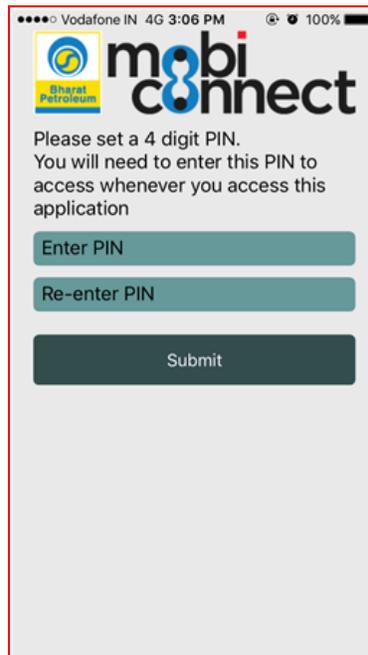
9. When the application opens, you will be shown the below screen. Enter 'User Name' and 'Password' as (windows password) and press 'REGISTER'
- a. For Management and clerical staff, the username is windows login e.g. patila4410
  - b. For Labour staff, the username is staff no e.g. 12345



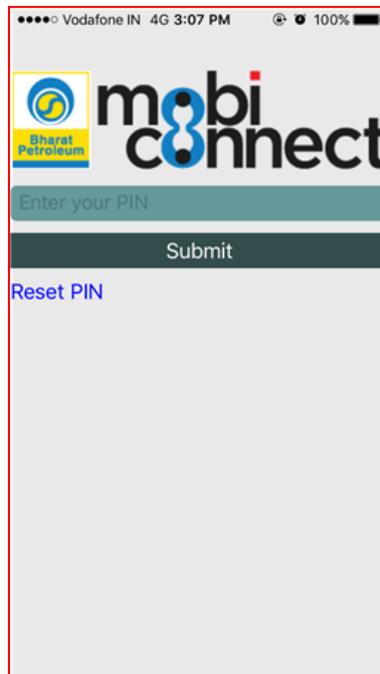
10. Once the login details are verified, an **OTP** will be sent to the mobile number maintained in BPCL records. Please provide the OTP received on your mobile in the screen as shown below:



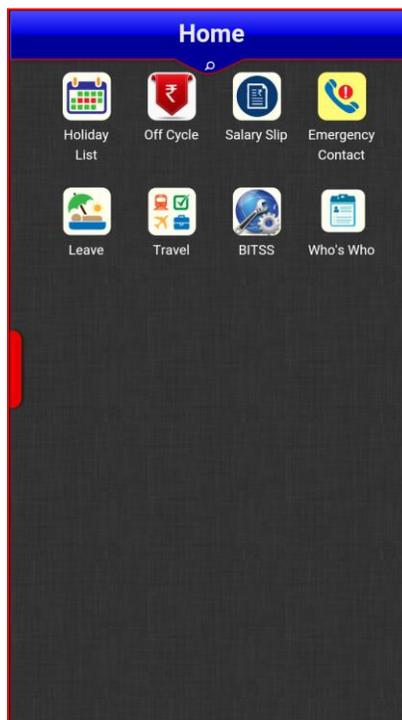
11. Set a 4 digit PIN as guided in the screen. You will need this PIN to login into the application for all subsequent access



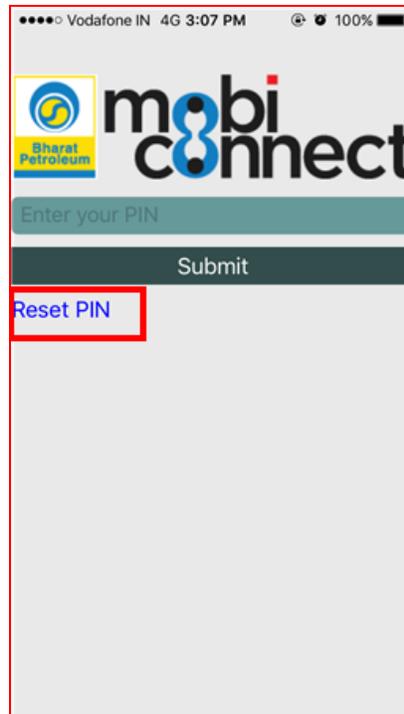
12. Login to the application by keying in the 4 digit PIN set in the above step



13. Based on the role, access to different application will be available.



14. For subsequent login (access of mobile application), you will need to enter 4 digits PIN only. If you forget the PIN or want to change it, click on the “Reset PIN” option available on login screen



**Enjoy the Mobile Application!!!**

### **FAQs:**

**A.** What credentials to enter?

**Ans:** Please refer point 9 in above steps.

**B.** When I click on the downloaded file, it gives an error “Cannot open the file” or shows some other files in the apk. What to do?

**Ans:** Please follow the below steps in sequence:

- Delete any downloaded file (mobicconnect.apk) from downloads folder
- Open the url <https://ebiz.bpc.co.in/mobicconnect.htm> in Chrome browser on your android phone
- Grant the required permissions
- Install application [ES File Explorer](#) from Google play store
- Open [ES File explorer](#)
- Navigate to download folder and click on the file mobicconnect.apk
- Select “Install” from the options available

**C.** After login, I get an error “Your MobiConnect PIN has expired . Please exit the app and choose ‘Reset PIN’ option”.

**Ans:** Restart the “MobiConnect” application and use the “Reset PIN” option. The application will give a warning that you would have to re-register your device. Click “Yes” and go ahead. Subsequently, use your credentials as guided in point 9 above to register your device.