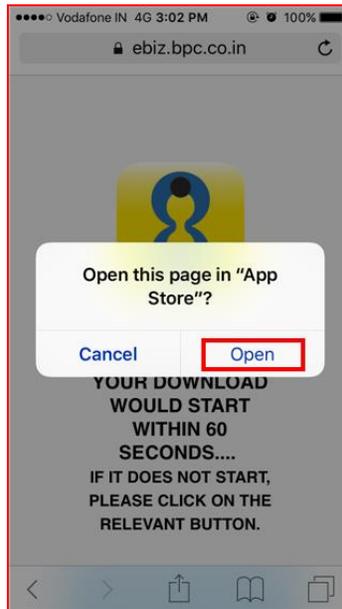


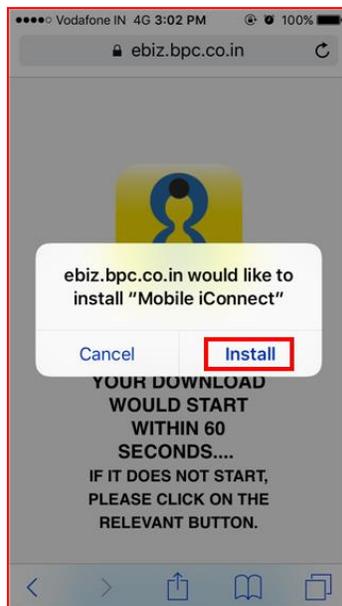
MobiConnect - Mobile Application for BPCL Internal Employses

Steps to Install & Register on iPhone

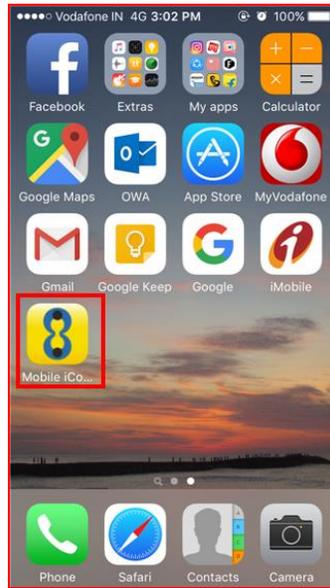
1. To download Mobile application on your mobile device, click on the link received via SMS(<https://ebiz.bpc.co.in/mobiconnect.htm>). Before downloading, ensure that the net access is enabled on your mobile.
2. A prompt will be shown requesting your permission to **open the page in “App Store”**. Click on **“Open”**



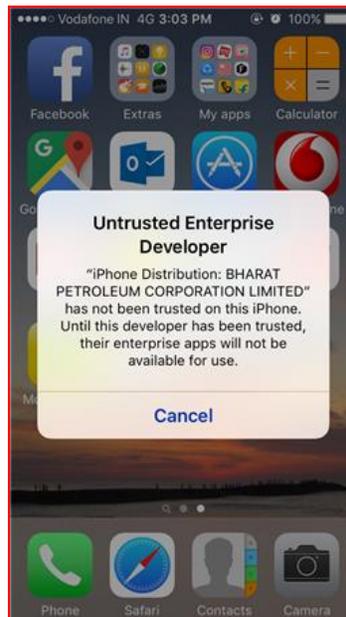
3. Second prompt requesting permission to **install Mobile iConnect** would be shown. Click on **“Install”**



4. Your download and installation would start now. Press the hardware **“Home”** button on your iPhone to go to your home screen. Once the installation is completed, the application icon would be visible on the screen as shown below:



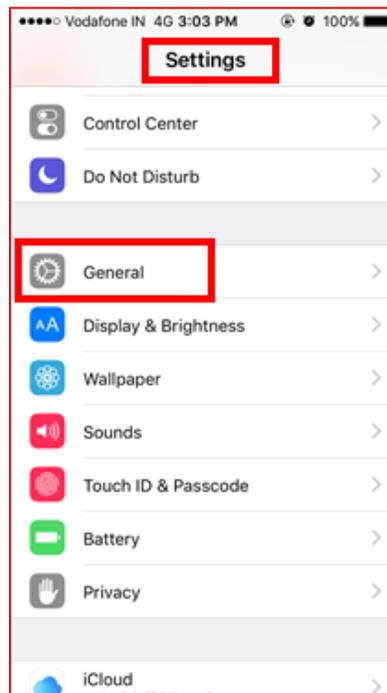
5. If you try to access the application, you might get a warning about Untrusted Enterprise Developer:



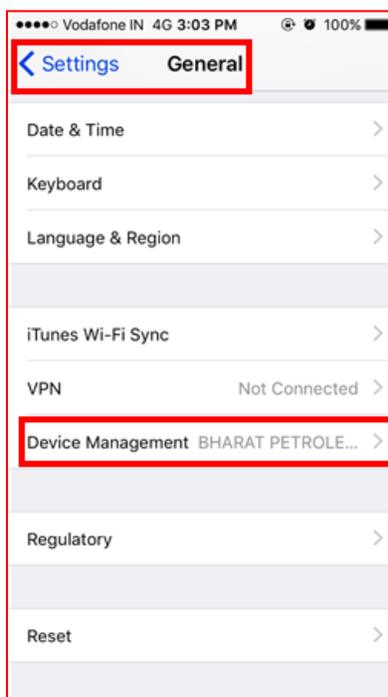
6. Go to the phone setting by clicking on the **Settings** application



7. In Settings, go to the **General** Settings



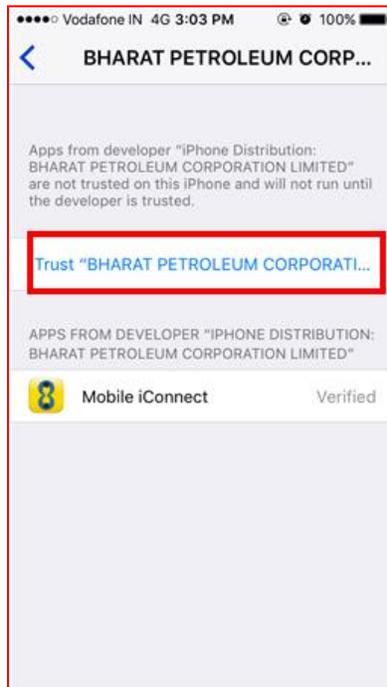
8. In General Settings, go to **Device Management**



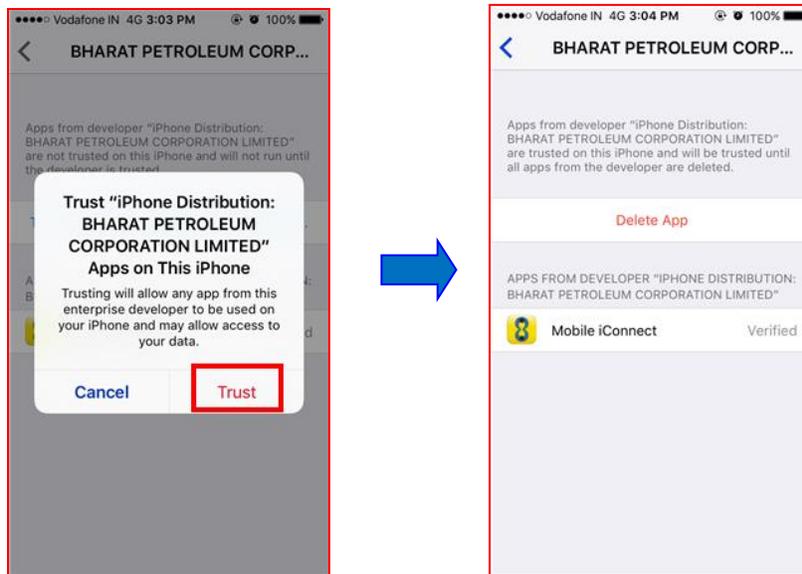
9. In Device Management Settings, click on **“BHARAT PETROLEUM CORPORATION LIMITED”**



10. Click on the option to **Trust “BHARAT PETROLEUM CORPORATION LIMITED”**



11. A confirmation prompt will be shown, click on **“Trust”**



12. Press the hardware **“Home”** button on the phone to go to home screen. Click on the **Mobile iConnect** application.



13. On the below screen, Enter 'User Name' and 'Password' as (windows password) and press 'REGISTER'

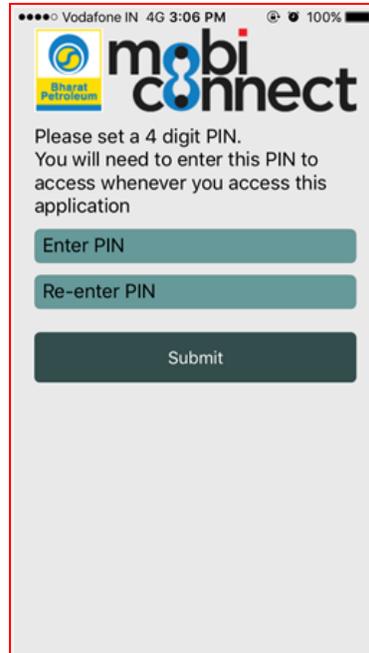
- a. For Management and clerical staff, the username is windows login e.g. patila4410
- b. For Labour staff, the username is staff no e.g. 12345



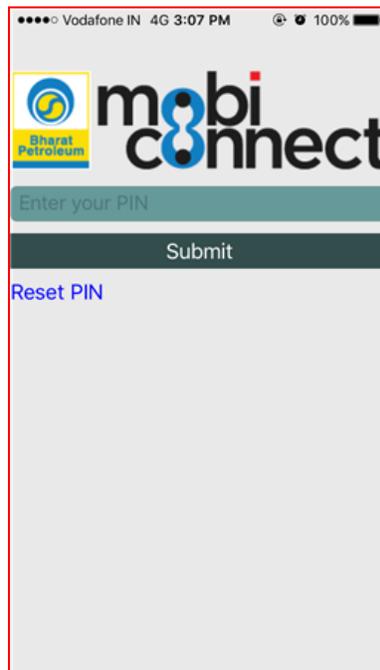
14. Once the login details are verified, an **OTP** will be sent to the mobile number maintained in BPCL records. Please provide the OTP received on your mobile in the screen as shown below:



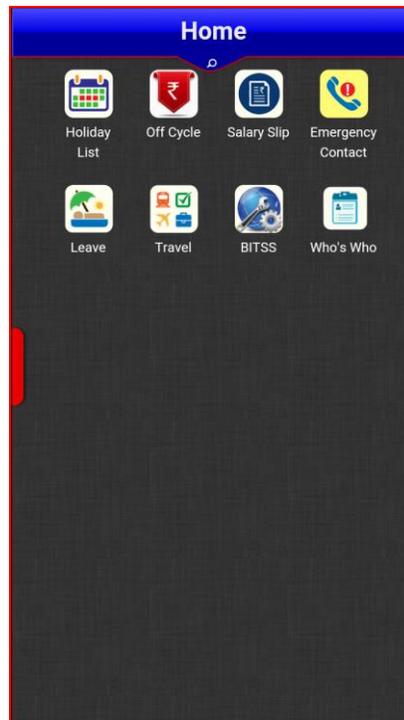
15. Set a 4 digit PIN as guided in the screen. You will need this PIN to login into the application for all subsequent access



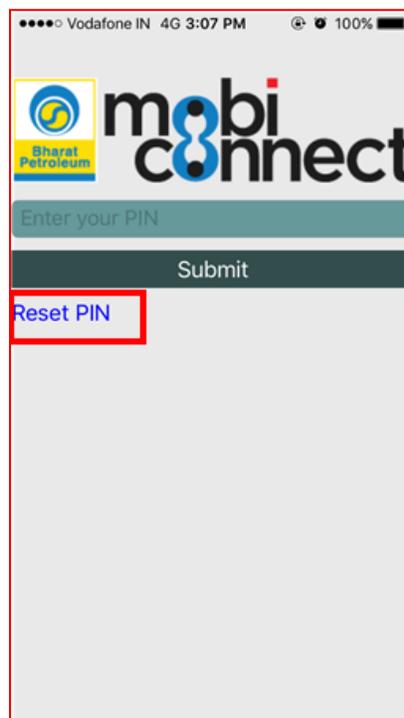
16. Login to the application by keying in the 4 digit PIN set in the above step



17. Based on the role, access to different application will be available.



18. For subsequent login (access of mobile application), you will need to enter 4 digits PIN only. If you forget the PIN or want to change it, click on the “Reset PIN” option available on login screen



Enjoy the Mobile Application!!!

FAQs:

A. What credentials to enter?

Ans: Please refer point 13 in above steps.

B. The application crashes when opened. What to do?

Ans: Please update iOS to latest version and try again

C. After login, I get an error "Your MobiConnect PIN has expired . Please exit the app and choose 'Reset PIN' option".

Ans: Restart the "MobiConnect" application and use the "Reset PIN" option. The application will give a warning that you would have to re-register your device. Click "Yes" and go ahead. Subsequently, use your credentials as guided in point 13 above to register your device.